

## Running a WinSearch Cloud Session on an iPad/iPhone



iPad and iPhones have several apps for remote desktop connections, including the Microsoft Remote Desktop app. Googling something like: *ipad app rdp "windows server"* will find the ones currently available. Whether you use the Microsoft one or another third-party site is irrelevant to Relational Systems. Some are better than others so you will want to look at product reviews before deciding which you want to download/purchase.

Once you have installed one, you can set up a connection to **mycloud.winsearch.com** with a username entry of **WinSearchasp\abcjdoe** and your ASP connection password. Remember that the part of your username after the \ character is the three letter abbreviation for your company, the first letter of your first name and then you last name.

There are 3 items you may encounter:

- Some Remote Desktop Client software apps only connect with computers running certain operating systems. The Remote Desktop Client software that you want to use must be able to connect to Windows Server. Apps like LogMeIn and Team Viewer which require installation on the computer you are connecting to will not work for connecting directly to the WinSearch ASP session. You can use this software on your desktop computer then have your Droid connect to the local computer and then once connected, connect to the remote session. It is not a direct connection and will not function if the desktop to which it connects is not available.
- If you get a message about needing administrative permissions to connect, then verify the Console option is turned off.
- iPhones/iPads don't right-click. Thus, the functionality that you would access by right-clicking something is unavailable. Often there are workarounds but sometimes not.